







Synergize Hardware Requirements and Supported Software

Synergize v13 Server

10 Users	11 - 30 Users	31 - 99 Users
	 	  
Synergize Server + Microsoft SQL Server + Synergize Process Server	Synergize Server + Synergize Process Server (max. 5 processes)	Microsoft SQL Server Synergize Server Synergize Process Server (> 5 processes or OCR Forms)

	Synergize Server ¹	Database Server ¹	Synergize Process Server ¹
Processor:	Dual Quad Core	Dual Quad Core	Dual Quad Core
RAM:	16 GB 32 GB (100+ users)	32 GB	16 GB 32 GB (>5 processes)
Operating System:	Windows 2008 R2 x64 – (Standard or Enterprise) Windows 2012 x64 - (Standard or Data Center)	Windows 2008 R2 x64– (Standard or Enterprise) Windows 2012 x64 - (Standard or Data Center)	Windows 2008 R2 x64 – (Standard or Enterprise) Windows 2012 x64 - (Standard or Data Center)
Other	IIS7.x, .Net 4, 3.5	Refer to MS SQL requirements	IIS7.x, .Net 4, 3.5

Microsoft SQL Server ^{2,3}	
Versions:	Microsoft SQL Server 2008 (x64)/ 2012 Standard or Enterprise Edition (x64) SQL servers versions have all various capacity, management and failover capability refer to Microsoft for specifics

Disk space for document storage	
Assume:	50-80Kb per page black and white of scanned information. More storage can always be added.

Virtualization	
VMware, Hyper-V	Synergize is fully supported within virtualized environments.

¹ Synergize Server components cannot be installed on Windows Terminal Services Server, Windows Core Server, Windows Web Edition, Windows Domain Controller, Windows Small Business Server, DB2 Server, Email Server or other Enterprise Application Server.

² Sold separately

³ Windows Operating System architecture version (x86, x64) must match Microsoft SQL Server architecture version (x86, x64)

Synergize v13 Suite

Synergize Indexing Station ^{5, 6, 7}	
Processor:	Quad core or higher
RAM:	4 GB per CPU
Operating System:	Windows 7 x64 Windows 8.0 x64, 8.1 x64
Scanner:	SCSI, Fire wire, or USB
Scanner Driver:	TWAIN or Applicable Kofax VRS component or Paperstream

Synergize Simple Scan ^{5, 6, 7}	
Processor:	Quad Core or higher
RAM:	4 GB
Operating System:	Windows 7 x64, 8.0 x64, 8.1 x64 Windows 10 Pro
Scanner:	SCSI, Firewire, or USB
Scanner Driver:	TWAIN or Applicable Kofax VRS component or Paperstream

Synergize Portal ^{5, 6, 7}	
Processor:	Quad Core or higher
RAM:	4 GB
Operating System:	Windows 7 x64, 8.0 x64, 8.1 x64 Windows 10 Pro

Synergize Report Designer ^{5, 6, 7}	
Processor:	Quad Core or higher
RAM:	4 GB
Operating System:	Windows 7 x64, 8.0 x64, 8.1 x64 Windows 10 Pro

Synergize Desktop ^{5, 6, 7}	
Processor:	Quad Core or higher
RAM:	4 GB
Operating System:	Windows 7 x64, 8.0 x64, 8.1 x64 Windows 10 Pro

Note:

Microsoft dropped support for Windows XP, Windows Server 2003, Exchange 2003, and Outlook 2003 in April 2014. While Synergize products may still execute on these platforms, we likewise cannot actively support clients installing Synergize components on these platforms.

Synergize v13 Web Client

Synergize Web Client / Workflow Designer ^{5,7}	
Processor:	Quad Core or higher
RAM:	4 GB
Operating System:	Windows 7 x64 Windows 8.0 x64, 8.1 x64
Java Runtime	1.7 or higher
Browser	Internet Explorer 8.0 or higher, NPAPI support

Synergize Portal Server

Processor:	Quad Core or higher
RAM:	4 GB
Operating System:	Windows 2008 R2 x64– (Standard or Enterprise) Windows 2012 x64 -- (Standard or Enterprise)
Browser	Internet Explorer 8.0 or higher, Firefox 3.0 or higher, Google Chrome
IIS	Port 80 or 443
Synergize	12.3 sp6 or higher

Integration

Synergize QuickLink ^{5,6,7}	
Processor:	Quad Core or higher
RAM:	4 GB
Operating System:	Windows 7 x64 Windows 8.0 x64, 8.1 x64
Java Runtime	1.7.51 or higher
Browser	Internet Explorer 9.0 or higher, Firefox 3.0 or higher, Google Chrome

Outlook and MS Office plug-in ^{5,6,7}	
Processor:	Quad Core or higher
RAM:	4 GB
Operating System:	Windows 7 x64 Windows 8.0 x64, 8.1 x64
MS Office	Outlook 2003, 2007, 2010 (32bit), 2010 (64bit) MS Word & Excel 2003, 2007, 2010 (32bit), 2010 (64bit)

⁵ Network Protocol: TCP/IPv4 network protocol and dedicated network connection

⁶ Net Support: Framework v4.0, v3.5 sp1 and v2.0 SP2

⁷ Monitor: 17" resolution of 1024x768 or higher, dual monitor recommended

Email Inbox Monitoring

Inbox Monitoring	
Processor:	Same as Synergize Process Server ¹
RAM:	Same as Synergize Process Server ¹
Operating System:	Same as Synergize Process Server ¹
Protocols	Exchange Web Services IMAP IMAP SSL/TLS
Email Servers	Exchange 2010, 2013 GMAIL Business Mail Services Office 365

Web Server

	Synergize Server¹
Processor:	Dual Quad Core
RAM:	16 GB
Operating System:	Windows 2008 R2 x64 – (Standard or Enterprise) Windows 2012 x64 - (Standard or Data Center)
Web	IIS7.x
Other	.Net 4, 3.5

Note:

Microsoft has dropped support for Windows XP, Windows Server 2003, Exchange2003 and Outlook 2003 in April of 2014. While Synergize products may still execute on these platforms, we likewise cannot actively support clients installing Synergize components on these platforms.